



January 20, 2009

RETURN OF WOODHEAD 1447 PLUGS

Dear Valued Distributor:

Molex takes pride in the quality of our products. Recently, we became aware of a potential issue affecting a limited number of Woodhead 1447 (1301410015) Super-Safeway® plugs. The issue involves an internal part that malfunctions and causes the unit to be non-functional. To ensure that all Woodhead products meet the highest standard of quality, Molex is requesting return of these plugs and will replace these units free of charge.

To find out if your 1447 plug is one of the affected units, please inspect the product label located on either the 10 pc. box or the individual-wrap plastic bag in which the plug was shipped. Labels containing the marking, "WO: 000815688837", stamped over the bar code indicate the plugs inside should be immediately removed from stock and returned to Molex/Woodhead. These plugs would have been shipped between 1/12/2009 and 1/15/2009. Please call Customer Service at 1 800 225 – 7724 to obtain an RMA and replacement units.



The satisfaction of our customers is our number one concern, and Molex will work diligently to ensure that our product is best in class. We apologize for any inconvenience and appreciate your support in this matter.

Sincerely,

Ken Hilborn  
Group Product Manager  
Molex