

SAFETY RECALL

Certain Fluke 333, 334, 335, 336 and 337 Digital Clamp Meters

Manufactured between January 29, 2008 and February 27, 2009



| Recalled clamp meters | | |
|--|---------------------|-------------------|
| Model Family | Starting Serial No. | Ending Serial No. |
| Fluke-337 (All 337 models, including 337A) | 96070000 | 98890607 |
| Fluke-336 (All 336 models, including 336A) | 96220000 | 98900400 |
| Fluke-335 (All 335 models, including 335A) | 97010000 | 98860104 |
| Fluke-334 (All 334 models, including 334A) | 97010000 | 98870101 |
| Fluke-333 (All 333 models, including 333A) | 97010000 | 98880240 |

Note: Serial numbers that begin with "S" or are followed by "R" are NOT included in the recall.

Potential short circuit in clamp meter may lead to inaccurate or no voltage reading on circuit energized with hazardous voltage.

Customers should stop using these clamp meters immediately and contact Fluke for instructions to return these models and receive a free replacement unit. Contact Fluke at:

- www.fluke.com/33Xrecall
- 1-888-98-FLUKE (35853), 7 a.m. to 4 p.m. Pacific Time Monday–Friday

FLUKE®

IMPORTANT Safety Notice and Recall of Certain Fluke Digital Clamp Meters

In cooperation with the U.S. Consumer Product Safety Commission, Fluke is voluntarily recalling certain 333, 334, 335, 336 and 337 Digital Clamp Meters that were manufactured between January 29, 2008 and February 27, 2009. **If you own one of these clamp meters, please stop using it and send it back to Fluke for replacement.** The table below lists serial numbers of the 33X Series Clamp Meters affected by this recall. Please check to make sure yours is an affected unit.

| Model Family | Starting Serial Number | Ending Serial Number |
|--|------------------------|----------------------|
| Fluke-337 (All models, including 337A) | 96070000 | 98890607 |
| Fluke-336 (All models including 336A) | 96220000 | 98900400 |
| Fluke-335 (All models, including 335A) | 97010000 | 98860104 |
| Fluke-334 (All models, including 334A) | 97010000 | 98870101 |
| Fluke-333 (All models, including 333A) | 97010000 | 98880240 |



Note: Serial numbers with the suffix "R" or the prefix "S" are NOT included in this recall.

Return Information

Please return your clamp meter and Fluke will immediately send you a new clamp meter of the same model as your original. To initiate your return, follow one of these three options:

- Visit www.fluke.com/33Xrecall
- Call 888-98-FLUKE (35853), 7 a.m. to 4 p.m. Pacific Time, Monday–Friday

OR

- Complete the form below and return it with your clamp meter to Fluke:

Name: _____

Company name: _____

Shipping address
(No PO Boxes please): _____

City: _____ State: _____ Zip: _____

Phone: _____

Email: _____

Send to:

Fluke Corporation
Attn: 33X Customer Returns
9028 Evergreen Way
Everett, WA 98204

Please keep a copy of the serial number for your records.

IMPORTANT!

Safety notice and recall of certain Fluke Digital Clamp Meters

May, 2009

Dear Fluke Customer:

In cooperation with the U.S. Consumer Product Safety Commission, Fluke is voluntarily recalling certain 333, 334, 335, 336 and 337 Digital Clamp Meters that were manufactured between January 29, 2008 and February 27, 2009. The models and serial numbers affected are listed in the table below. **If you own one of these clamp meters, please stop using it and send it back to Fluke for replacement.** If you are not the primary user of the Fluke 33X Series Clamp Meter, please pass this notice along to the appropriate people within your organization

| Model Family | Starting Serial No. | Ending Serial No. |
|---------------------------------------|---------------------|-------------------|
| Fluke-337 (All models including 337A) | 96070000 | 98890607 |
| Fluke-336 (All models including 336A) | 96220000 | 98900400 |
| Fluke-335 (All models including 335A) | 97010000 | 98860104 |
| Fluke-334 (All models including 334A) | 97010000 | 98870101 |
| Fluke-333 (All models including 333A) | 97010000 | 98880240 |

Please note: Serial numbers with the suffix "R" or the prefix "S" are NOT included in this recall.

Description of the problem

Through quality assurance tests, we have discovered a potential short circuit connection on the circuit board. This may lead to inaccurate voltage readings including a low or no voltage reading on a circuit energized with a hazardous voltage. This finding could create a hazardous situation if the user were to contact live voltage based on an erroneous instrument reading.

Actions

1. Stop using your affected 33X series clamp meter(s) even if you have not experienced problems.
2. Verify your clamp meter is affected using the serial numbers provided above.
3. Return your clamp meter for a free replacement. You can return your clamp meter by:
 - Visiting www.fluke.com/33Xrecall or calling (888) 98-FLUKE (35853), 7 a.m. to 4 p.m. Pacific Time Monday-Friday. Follow the instructions provided and we will send you a prepaid mailer to return your unit at no cost.
- OR
- Shipping your clamp meter with your name and complete mailing address (using the form on the back of this page) to: Fluke Corporation, Attn: 33X Customer Returns, 9028 Evergreen Way, Everett, WA 98204
4. Please do not send test leads, cases or other accessories.
5. Please keep a copy of the serial number for your records.
6. When Fluke receives your clamp meter, we will send you, free of charge, a replacement unit.



Sincerely,

Barbara Hulit
President, Fluke Corporation

We are undertaking this voluntary recall because we place tremendous importance on our customer's safety and the reputation of our products. Please accept our apologies for any inconvenience caused by this action.

Return Information

Please complete this form and return it with your clamp meter.

Date: _____ Name: _____

Company name: _____

Shipping address
(No PO Boxes please): _____

City: _____ State: _____ Zip: _____

Phone: _____

Send to:
Fluke Corporation
Attn: 33X Customer Returns
9028 Evergreen Way
Everett, WA 98204

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IMPORTANT!
Safety notice and recall
of certain Fluke Digital Clamp Meters

See inside for details.