



October 3, 2008

Quality Alert

Eaton/ Cutler-Hammer Brand Labeled Meter Breakers

Un-plated aluminum lug screw on neutral bar assembly

On September 30, 2008, Eaton Corporation was notified by our supplier of an issue with an un-plated aluminum lug screw on the neutral bar assembly used in some meter breaker product. The effect of the un-plated aluminum lug screw could result in an interaction of the aluminum screw with copper wire. The concern is that if corrosion occurred, the connection could diminish over time and potentially lead to loss of the neutral connection. The product that may be affected by this issue was manufactured between August 18, 2008 to September 29, 2008. Date codes of F834 thru F840.

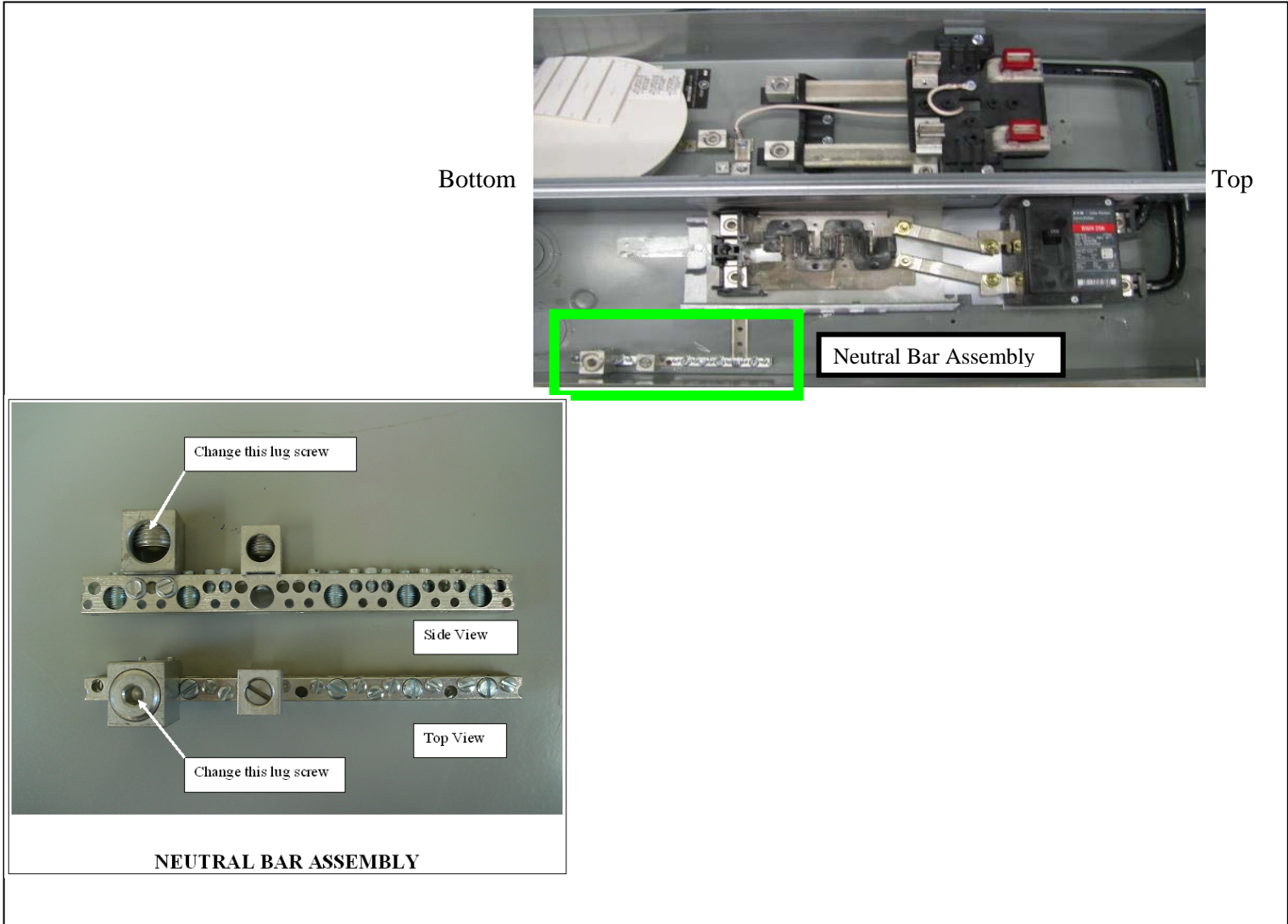
All customers that have received product with the above listed date codes are being contacted to replace this aluminum lug screw. Eaton will provide customers with replacement lug screws and instructions.

Locate Date Code on Carton Label



Date Codes Affected:
F834& thru F840&

Locate and Replace Lug Screw



Lug Screw Replacement Instructions:

Remove existing Lug Screw (1 per unit) in the Neutral Bar Assembly located along side wall on the inner case.

Replace with plated screw provided.



Appendix A

List of Affected Catalog Numbers

Catalog Number
CMB88B150BTS
CMB88B200BTS
CMBE88B150BTS
CMBE88B200BTF
CMBE88B200BTS
CMBER88B150BTS
CMBER88B200BTS
MB48B200BTS
MBE48B150BTS
MBE48B200BTF
MBE48B200BTS
MBER48B200BTS

Support Contact:
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