

Date: 2010-06-15

VIA FEDERAL EXPRESS

PLATT ELECTRIC SUPPLY  
10605 SW ALLEN BLVD.  
BEAVERTON, OR 97005  
ATTN: IRWIN FEVES

Re: Philips Metal Halide Lamps: MHC100/C/U/MP/3K (234443)  
& MHC100/U/MP/3K (233684)

Dear IRWIN FEVES

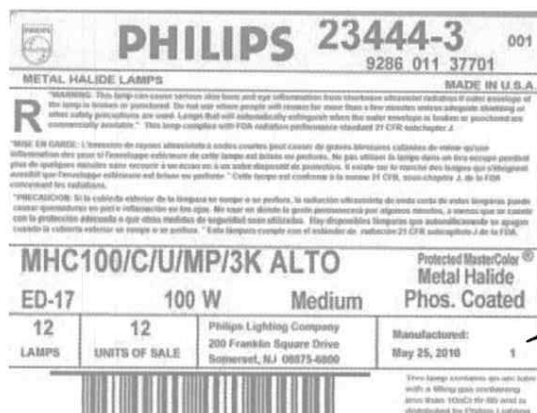
This letter is to follow up on our June 7, e-mail requesting that you put your inventory of the following 2 Metal Halide (MH) lamps on hold:

- (i) MHC100/C/U/MP/3K (234443)
- (ii) MHC100/U/MP/3K (233684)

Philips has determined that there is a quality issue with the MH lamps that have a **manufacturing date between March 29, 2010 through May 25, 2010**. Specifically, a concern has developed with respect to the shroud as a result of a design enhancement made to the arc tube. It is important that you not sell these lamps, but return them to Philips.

At this time, Philips asks that you take the following actions.

1. Please screen your inventory for these MH lamps.
  - a. To do this, check for the manufacturing date, located on the carton label (or flimsy). The picture below is a typical outer carton label which shows you the location of the manufacturing date on the outer carton.



Manufacturing Date Code.

Please return all MH lamps having a manufacturing date between March 29, 2010 - May 25, 2010 to the following individual at Philips Bath, NY location:

Philips Lighting Company  
7265 Route 54  
Bath, New York 14810

Attention: Tanya Finney

Send these MH lamps to Philips via Federal Express using the following account number: 3567-9482-6. Philips will issue you a credit for the returned product promptly after receipt of the lamps.

2. The second thing we ask concerns *the above MH lamps you may have sold between March 29, 2010 to the present time, regardless of manufacturing date*. We ask that you review your records to determine the end user customers to whom you supplied these 2 MH lamps since March 29, 2010. Please send an e-mail containing a list of these customers to: [quality.advisory@philips.com](mailto:quality.advisory@philips.com). We ask that you provide the following information in your e-mail:

- (i) the business name of your end user customer;
- (ii) the customer's address;
- (iii) a contact at the company; and
- (iv) his/her email address and telephone number.

Philips will be reaching out to these customers about the above 2 MH lamps in an effort to recover them. We will work with your customers to make the retrieval as painless and convenient as possible.

Should you have any questions, please feel free to contact Philips Customer Care Center at (800) 372-3331. Press Prompt 2 for customer care, then choose Prompt 6 for troubleshooting and wiring. You will be connected with an individual familiar with this issue.

Thank you for your cooperation in this matter.

Sincerely,

Bill Tortora



VP, Distributor Sales



Dave Fritz  
Manager, Customer Care & Quality