



MILWAUKEE ELECTRIC TOOL CORPORATION

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November 29, 2010

SAFETY ALERT

PRECISION DRIVE & CONTROL
10605 SW ALLEN BLVD
BEAVERTON, OR 97005

Dear Milwaukee Customer:

Milwaukee Electric Tool Corporation ("Milwaukee") is voluntarily reworking M28 battery packs, cat. No. 48-11-2830, manufactured between July, 2010 and October, 2010. This action does NOT include Milwaukee V28 battery packs. We are taking this action because there is a risk that an M28 battery pack installed in a Milwaukee 28V bandsaw or in the "reverse" direction on a Milwaukee 28V impact wrench may slip off the tool, possibly hitting a user or bystander and/or damaging the battery pack. It is important to know this condition only affects the above mentioned tools and that the battery pack can be suitably attached to all other Milwaukee 28V product. Milwaukee has implemented a revision to the battery pack design to address this condition and has a solution available to rework product already in the field.

What is affected by this action?

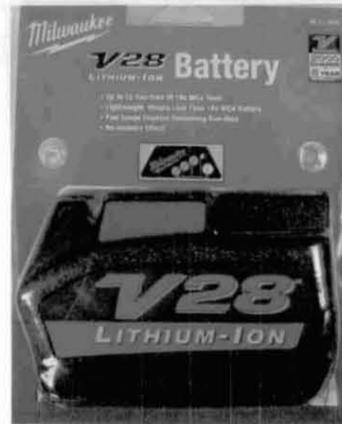
Milwaukee M28 battery packs, Catalog Number **48-11-2830** within the following serial number ranges:

- C48AD102600281 to C48AD103305000
- C71ED103700681 to C71ED103800660

As stated above, this action does NOT include Milwaukee V28 battery packs. While they have the same part number, the products are of different constructions, as shown below.



Affected



NOT Affected

What to do?

STOP SELLING AFFECTED BATTERY PACKS IMMEDIATELY.

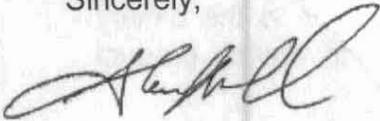
It is our understanding that all M28 battery packs you have received are within the listed serial number range affected by this action. As such, we request that you stop sales of these battery packs immediately. To arrange for a product replacement, please contact Milwaukee toll free at 1-800-729-3878 (1-800-SAWDUST) to speak with a Milwaukee customer service representative who can provide additional information.

Notifying Customers

At your request, Milwaukee would be happy to contact any of your customers who may have purchased this product to and make them aware of this action. We will work with each customer on a one-on-one basis to arrange for rework of their affected product. If you would like Milwaukee to contact customers, please provide the name and contact information to your Milwaukee Sales representative.

We consider the quality of our products to be our highest priority. This rework is indicative of our commitment to you. We apologize for any inconvenience and thank you in advance for your assistance.

Sincerely,



Shane Moll
Senior Vice President - Marketing
Milwaukee Electric Tool Corporation

Please do not hesitate to call us if you have any questions or concerns on this action. Contact our Product Service Staff at **1-800-729-3878** between 7:00 a.m. and 6:30 p.m. – Central Standard Time, or your Milwaukee Territory Representative.