PRODUCT SERVICE BULLETIN

IMPORTANT SAFETY AND WARRANTY NOTICE

October 21, 2013

TO: CONTRACTORS who have installed or purchased
INTERMATIC’s 365-Day Astronomic Electronic Time Switches

MODELS AFFECTED: ET90000 models (ET90415CR, ET90815CR, ET91215CR and ET91615CR)
manufactured before August 9, 2013

This service bulletin relates to Intermatic’s ET90000 series electronic time switches, which are 365-day
day astronomic energy control devices for commercial or industrial applications that are intended to control
from four to sixteen separate loads.

Industry standards specify that a minimum distance be maintained between all line-connected components
and grounded metal parts. In the ET90000 time switches that we manufactured before August 9th, the
specified minimum distance may have been inadvertently reduced between an internal component and a
metal bracket. If an affected time switch is not properly installed or grounded as described in the product
instructions, the exposed metal components of the product could, as a result of such reduction, become
energized and present a shock hazard to anyone making physical contact with the product.

Intermatic has since made modifications to the metal bracket in the ET90000 switches manufactured after
August 9th (to maintain the specified distance from all line-connected components), and to date, no
incident of shock has been reported with respect to the affected products manufactured before August 9th.
It is important, however, for contractors that have installed or purchased ET90000 time switches to
understand the necessity of properly grounding all units, and following the instructions below.

WHAT YOU SHOULD DO:

If you’ve installed an affected model listed in the caption above, please contact Intermatic at 800-391-
4555. An Intermatic representative will ask you to provide relevant customer contact information for the
facility at which you installed the product, and Intermatic will then contact the customer to determine if
the unit that was installed is an affected unit as described in this service bulletin. If the unit is affected (or
if the customer can’t determine if the unit is affected), Intermatic will (at its expense) arrange for a
qualified electrician to make a service call to the facility to inspect the unit and to (1) replace the metal
bracket from any affected unit and (2) verify that the unit is properly grounded.

If you have on hand any of the affected models that you purchased but have not yet installed, you can
contact Intermatic at 800-391-4555 (1) to determine if you have an affected model that was manufactured
before August 9th, and, if so (2) to receive instructions for returning the unit for a replacement unit (at no
expense to you). The product’s manufactured date code (consisting of two numbers followed by a letter)
is on the unit label on the inside of the product’s door. If the product (A) has a date code containing the
letter F or G, or (B) has a date code with the letter H and a number less than 33, then it was manufactured
before August 9th and may be affected.