



IDEAL INDUSTRIES, INC.

Becker Place – Sycamore, Illinois 60178 – 815.895.5181- www.idealindustries.com

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We have identified a quality issue where the new IDEAL VoltAware NCV Tester (#61-025) does not properly indicate voltage on some 3-phase electrical systems. If the tester does not properly operate, a potential electrical hazard exists if the user does not test for voltage with different tester or meter. So, these units must not be used because of the risk of serious personal injury.

Therefore, you should:

- 1) Instruct your end-customer to stop using this product**
- 2) Return all stock for full credit.**

Your end-customers should return their purchase of this tester for full credit or for replacement with a similar product. In all cases, we will pay the return shipping costs.

Thank you for cooperation and understanding. Our Customer Service department stands ready to assist with the return of these products. Please call 877-866-3475 if you have any other questions regarding this matter.

Please return inventory of the VoltAware NCV Tester (#61-025) to:

**IDEAL INDUSTRIES, INC.
Attn: Returns Department
1000 Park Avenue
Sycamore, IL 60178**