



DISTRIBUTOR ALERT

November 17, 2008

We recently received and have confirmed a report that a hub we purchased from an outside supplier and shipped with some of our **elliptipar F152 series** fixtures failed due to corrosion, causing one of our fixtures to fall. This installation was on the outside of an oceanfront facility exposed to harsh environmental conditions without a safety cable and had been in place for five years.

While we have shipped thousands of units which include these hubs over more than ten years and are aware of only this one failure in the field, product safety is a key priority for our company. Consequently, as a precautionary measure, we are sending out this Distributor Alert.

WE ASK THAT YOU PROVIDE THIS ALERT TO YOUR CUSTOMERS WHO ORDERED ELLIPTIPAR F152 SERIES PRODUCTS WITH HUBS. WE ADVISE THOSE CUSTOMERS TO INSPECT THE HUB AND FIXTURE INSTALLATIONS TO ASSURE THAT THEY ARE IN GOOD CONDITION AND NO CORROSION HAS OCCURRED.

WE ALSO EMPHASIZE THAT REGULAR, ONGOING INSPECTION IS IMPORTANT, AND USE OF SAFETY CABLES MAY BE ADVISABLE, PARTICULARLY FOR THOSE INSTALLATIONS THAT ARE EXPOSED TO HARSH ENVIRONMENTAL CONDITIONS AND/OR ARE LOCATED HIGH ABOVE THE GROUND, SO AS TO GUARD AGAINST PROPERTY DAMAGE OR INJURY THAT COULD OCCUR IF A HUB SHOULD FAIL DUE TO CORROSION, CAUSING A FIXTURE TO FALL.

If your records indicate that you ordered and sold this product before December 2001, or if you have sold this product to other customers not listed above after December 2001, we ask that you also notify those customers of this Alert.

If you, or your customers, have any questions, please direct them to our Quality Manager, Greg Moler at elliptipar: gmoler@elliptipar.com.

elliptipar apologizes for any inconvenience to you and to your customers.

Very truly yours,

A handwritten signature in black ink that reads "Allison K. Schieffelin". The signature is written in a cursive, flowing style.

Allison Shemitz Schieffelin
Chairman and CEO

Platt Electric Supply Inc.