

August 10, 2016

Important Product Safety Bulletin

Eaton Corporation (“Eaton”) Safety Switch (30A General Duty 2 and 3 Pole Switches), contain line/load lugs that may cause terminal overheating or allow wires to dislodge.

Catalog numbers associated with this recall are as follows:

Catalog Numbers Beginning with:			
CDG221	DG221	RGFN221	GFN321
CDG321	DG321	RGFN321	

This notification only pertains to **switches manufactured between 5/3/2016 and 7/19/2016.**

You are receiving this notification, because Eaton’s records indicate that you received an Eaton manufactured 30A General Duty Safety Switch which may contain non-conforming lugs. Potentially affected switches can be identified using the information identified in Figures 1 and 2. If you are not the end customer for this product and you have subsequently shipped this product to a 3rd party, please forward this notice to the end customer/third party.

WARNING

The condition described in this notification could result in death, serious personal injury or property damage.

Figure 1. Location of catalog number and date code.

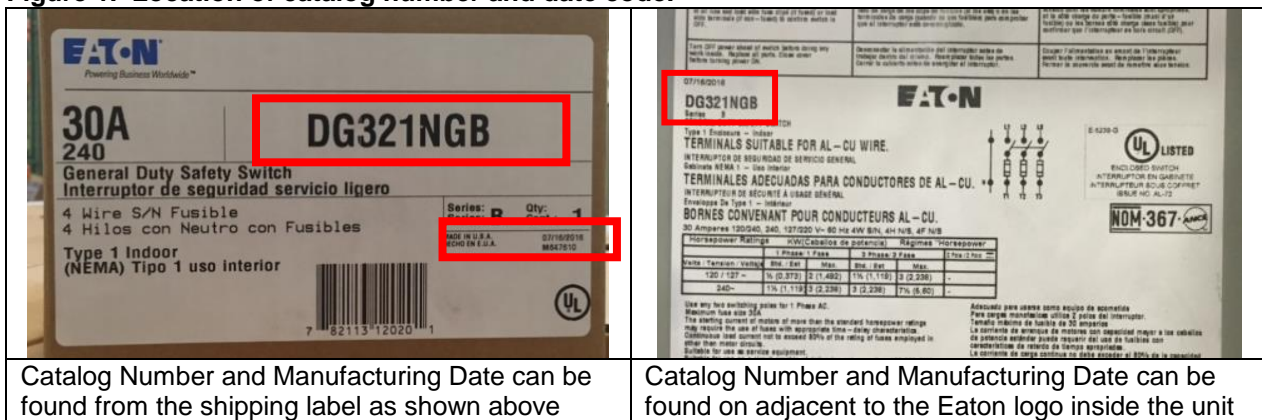
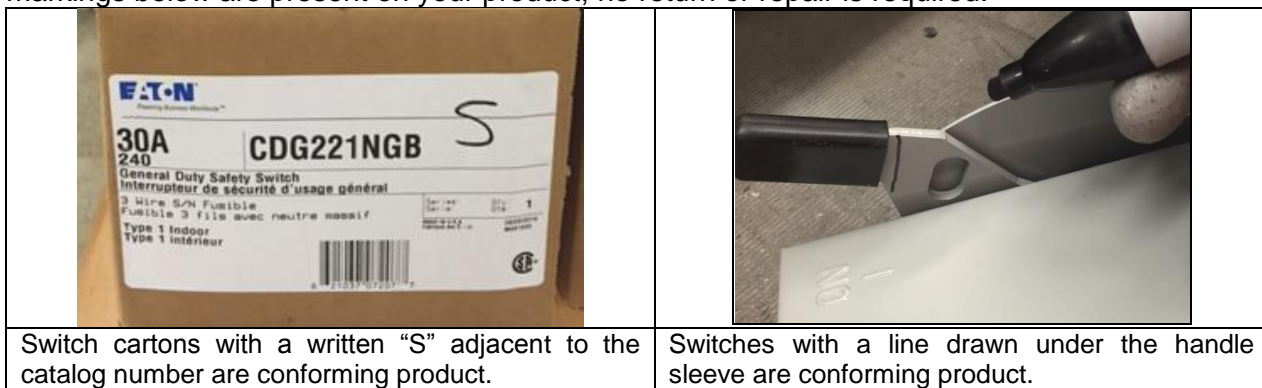


Figure 2. Identification of Conforming Switches manufactured 5/3/2016 – 7/19/2016. If any of the markings below are present on your product, no return or repair is required.



CAUTION

Inspection and Repair of the Equipment should only be performed by qualified individuals.

Due to the potential seriousness of this issue, Eaton is requesting that you assist in executing inspection and/or repairs as soon as possible by taking the actions below.

ACTIONS:

- 1) **Inspect Units using Catalog Number and Manufacturing Date Code**
 - a. **For Units that have not been installed:** identify potentially affected units using the shipping label or publication shown above in Figures 1 and 2 above. Please complete and return the form included in Appendix A to your Eaton Representative to initiate Return/Rework Process.
 - b. **For units that have been installed or energized:** De-energize switch and lock out upstream equipment. Identify potentially affected units using the shipping label or publication shown above in Figures 1 and 2 above. Please complete and return the form included in Appendix A to your Eaton Representative to initiate Return/Rework Process.
- 2) **Return/Repair of Potentially Affected Units**
 - a. **For units to be returned (preferred):** Please contact your Eaton representative to initiate a Product Return and Exchange Claim.
 - b. **For units that cannot be returned:** Field Repair Kits are available. Please contact your Eaton Representative with the Quantity of Repair Kits required and Shipping Address(es). Re-energizing affected equipment may cause damage to equipment or personal injury. Please do not re-energize equipment until repair has been completed.

If your Eaton Sales representative is not available or you need assistance determining if your product is affected, please contact Eaton's CORE team at **1-800-410-2910**.

Eaton recognizes and regrets the inconvenience this potential product nonconformance has caused you and asks for your cooperation in completing the necessary inspection. Eaton is committed to providing safe and reliable product and it appreciates your assistance in this matter.

Regards,
Eaton Safety Switch Team

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Appendix A

Eaton Corporation (“Eaton”) Safety Switch (30A General Duty 2 and 3 Pole Switches) Lug Non-Conformance

Confirmation of Corrective Procedure

Please check the appropriate boxes below, supply the requested company information, sign and forward to your Eaton Representative and to WarrantyClevelandTN@Eaton.com

- We have reviewed this bulletin and we have no products that are identified to be repaired or replaced.
- We have identified the non-conforming product and have arranged for product to be returned.
- We received repair kits and completed repairs of the affected units.
- We have notified our end customer of the defect described above and provided the appropriate contact information on how to resolve the situation.

In the space below please describe the specific products addressed through the procedure above.

Style or Catalog Number	General Order No.	Quantity

Company Name: _____ **Your Name:** _____

Branch Location: _____ **Your Title:** _____

Contact Phone: _____ **Signature:** _____

Contact Fax: _____ **Date:** _____