



November 30, 2009

Important Product Safety Bulletin First Notification

Eaton/ Cutler-Hammer General Duty “B” Series Safety Switch

First Notification of a potential quality issue for General Duty “B” Series Safety Switches that could allow the operating handle to disengage from the mechanism that operates the switch. If this occurs the switch could become jammed in the “On” position with the handle not properly indicating that the switch is in the “On” position while the internal switch is still closed.

WARNING

The condition described in this letter could result in death, serious personal injury or property damage

To: Contractor or Distributor Customer,

Eaton has notified its Distribution Partners about a potential safety issue with Eaton’s General Duty “B” Series Safety Switches. You should be receiving this letter from one of Eaton’s Distribution Partners because their records indicate they sold one of these switches to you. Please read through this letter and take appropriate immediate action to disposition suspect switches per the following:

1. If you have the switch(s) in your possession, check the date code on the carton label (see Figure 1.) to determine if it falls in the range of suspect product shown in the table in Appendix C.
2. If you have installed the switch, you need to inspect the date code on the pub inside the cover to determine if it falls in the range of suspect product shown in the table in Appendix C.
3. Any switch from the suspect date codes in the table in Appendix C will be replaced by Eaton Corporation at no cost to you.
4. Contact the Distributor that sent this letter to you to coordinate getting a replacement switch to replace the one in your possession or that has been installed and needs to be replaced.

Due to the nature of the potential issue, we must insist that all suspect products be returned as soon as possible.

Caution

DO NOT Attempt to repair or confirm the potential condition!

Eaton regrets any inconvenience, but Eaton’s commitment to our partners and customers to provide a safe, quality product requires that this action be taken. Contact Eaton if you have any questions or concerns and thank you in advance for your cooperation and support.

Regards,

Cleveland, TN Warranty

Appendix C

List of Suspect Switches

Product Safety Bulletin

Eaton/ Cutler-Hammer General Duty "B" Series Safety Switch

Suspect catalog Numbers - Return any of these switches with date codes between and including the first and last dates.								
Catalog #	First Date	Last Date	Catalog #	First Date	Last Date	Catalog #	First Date	Last Date
CDG221NGB	9/17/09	10/12/09	DG221NGB	9/17/09	10/12/09	DG321NGB	9/17/09	10/12/09
CDG221UGB	9/17/09	10/12/09	DG221NRB	9/26/09	10/12/09	DG321NRB	9/26/09	10/12/09
CDG222NGB	9/24/09	10/12/09	DG221UGB	9/17/09	10/12/09	DG321UGB	9/17/09	10/12/09
CDG223NRB	9/23/09	10/12/09	DG221URB	9/26/09	10/12/09	DG321URB	9/26/09	10/12/09
CDG321NGB	9/17/09	10/12/09	DG222NGB	9/24/09	10/12/09	DG322NGB	9/24/09	10/12/09
CDG321UGB	9/17/09	10/12/09	DG222NRB	9/25/09	10/12/09	DG322NRB	9/25/09	10/12/09
CDG321URB	9/26/09	10/12/09	DG222UGB	9/24/09	10/12/09	DG322UGB	9/24/09	10/12/09
CDG322UGB	9/24/09	10/12/09	DG222URB	9/25/09	10/12/09	DG322UGB-CSA	9/24/09	10/12/09
CDG322URB	9/25/09	10/12/09	DG223NRB	9/23/09	10/12/09	DG322URB	9/25/09	10/12/09
CDG323NRB	9/23/09	10/12/09	DG223URB	9/23/09	10/12/09	DG323NRB	9/23/09	10/12/09
CDG323URB	9/23/09	10/12/09	DG223URBN	9/23/09	10/12/09	DG323URB	9/23/09	10/12/09

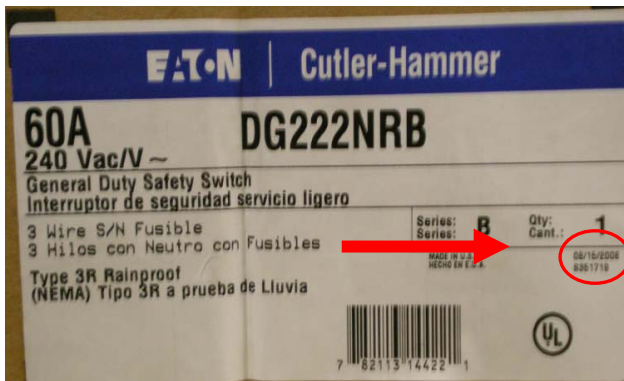


Figure 1: The red circle indicate where the carton label date code is located.



Figure 2: The red circle indicates where the date code is located on the pub inside the cover of the switch