



NOTICE OF RECALL

Bogen is undertaking a voluntary recall of certain AM-FM Tuner/Cassette Players, Model CR IOOA, sold between February 2006 and November 2007. Bogen believes that an incorrect R3 resistor may have been installed in units sold by Bogen during that time period. Our records reflect that you purchased one or more of the units in question.

The R3 resistor is located on the power supply pc board. This resistor connects to the neutral terminal of the AC cord. This kind of connectivity is normally implemented by manufacturers in order to use the AC cord as an antenna.

If the AC outlet into which the CRIOOA connects is wired incorrectly such that the neutral and the hot wires **are** reversed, the presence of high voltage on a bare screw terminal for the antenna may present a shock hazard if the unit contains the incorrect resistor. Of all the units sold by Bogen during the time period in question, Bogen has only received one report of a minor shock occurring.

Although we believe that the likelihood of these two events occurring may be remote, in an abundance of caution, Bogen is undertaking this voluntary recall. If you have any of these units in stock, please contact Bogen Customer Service at 1-800-999-2809, Option 1 for a return authorization number and return the unit to Bogen for repair at Bogen's cost. Bogen will return the repaired unit to you and will bear all shipping costs.

If you have already installed any of these units at customer locations, please contact Bogen Technical Support at 1-800-999-2809, Option 2 for instructions on how to test the units in place. If, as the result of such tests, any installed units are determined to have the incorrect resistor, Bogen will provide you with the proper resistors and instructions for making the repairs on-site. It is imperative that you fully comply with these procedures. Failure to comply can result in liability to your company.

If you have sold any of these units to Dealers or end-users, please provide this recall notice to them immediately via certified mail, return receipt requested or other delivery method that will provide you with a receipt for delivery. Please retain all receipts. It is imperative that you fully comply with these procedures. Failure to comply can result in liability to your company.

If you have any questions regarding this voluntary recall, please direct them to Bogen Customer Service at 1-800-999-2809, Option 1.