



EGS Electrical Group  
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Rosemont, IL 60018

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March 08, 2011

**Important Safety Notice**  
**For Appleton & O-Z/Gedney Products with SPLS Pilot Lights**

Platt – Whs 75  
10605 SW Allen Blvd. #3167  
Beaverton, OR. 97005-4828

A potential safety issue has been identified with Appleton **SPLS Pilot Lights** whereby the Guard when pulled separates from the sleeve. This condition could cause equipment damage and /or serious personal injury.

We have determined this condition could exist in a small percentage of products which utilize the SPLS pilot light with manufacture date codes from November 2010 through February 2011.

Our records indicate that you purchased one or more products that include this SPLS pilot light during this timeframe (see the attached for quantities, shipment dates, and purchase order numbers). You're being requested to evaluate all potentially affected products that may be in your inventory according to the attached illustration.

In the event product has been sold, please forward this notice and the attached inspection instructions to your customer. We will replace, at no charge, units exhibiting this condition.

Please contact EGS Customer Service at 888-832-0595 or by e-mail to: [tahira.perveen@emerson.com](mailto:tahira.perveen@emerson.com) to arrange for replacements associated with this issue.

Please accept our apologies for any inconvenience this may have caused.

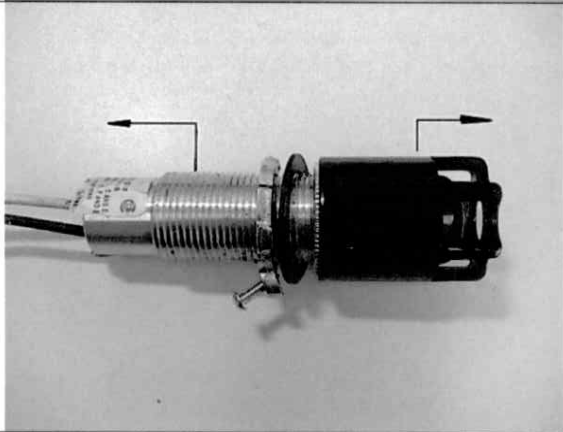
Steve Rihani  
Division Quality Manager

## Field Product Evaluation



For products with Pilot Light Assembled as shown, Firmly grasp the black Guard and pull away from the unit.

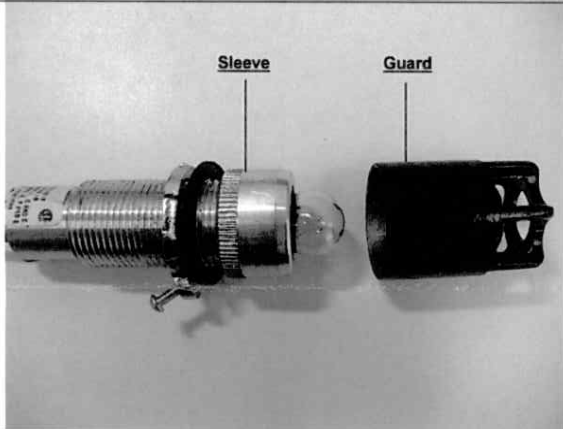
**Black Guard shouldn't come out loose**



For Pilot Light Assemblies,

Firmly Grasp The threaded portion of the assembly and the Black Guard and pull in the direction as shown.

**Black Guard shouldn't come out loose**



**Black Guard and Sleeve Separated.  
Un-acceptable**