

Important Safety Notice and Recall of the Amprobe ACD-10 PRO, ACD-10 TRMS-PRO, ACD-14 and ACD-14 TRMS Digital Clamp Meters

June 25, 2007

Dear Amprobe Customer:

In cooperation with the U.S. Consumer Product Safety Commission, Amprobe is voluntarily recalling the ACD-10 PRO, ACD-10 TRMS-PRO, ACD-14 and ACD-14 TRMS Digital Clamp Meters. Please stop using all of these products and return your unit to Amprobe and your unit will be replaced with either an ACD-14FX, ACD-14 TRMS-FX, AC75B or ACD-15 TRMS PRO Digital Clamp Meter

Description of the Problem

The ACD-10 PRO, ACD-10 TRMS-PRO, ACD-14 and ACD-14 TRMS models "lock up" in certain circumstances failing to properly measure hazardous voltage levels on electrical systems. When the clamp meter locks up it provides readings under 1 volt or a millivolt reading. If the user does not follow industry standard practice by verifying the tester before and after checking a circuit, he/she may believe there is no voltage present when in fact there is. **THIS COULD PLACE THE USER IN A POTENTIALLY HAZARDOUS SITUATION.**

Requested Actions

Stop using your ACD-10 PRO, ACD-10 TRMS-PRO, ACD-14 or ACD-14 TRMS Clamp Meter and contact Amprobe directly for a free replacement clamp meter. A postage-paid return mailer and a return tracking number can be requested through the worldwide web (use the Continue button below) -OR- by calling 1-800-350-8661 Monday through Friday between 7 a.m. and 4 p.m. Pacific Time.

As a replacement clamp, we offer either the ACD-14FX, ACD-14 TRMS-FX, AC75B or ACD-15 TRMS-PRO. The features of the replacement clamps are provided in the table below.

	Recalled Products				Replacement Products			
Features / Model #	ACD-10 PRO	ACD-10 PRO TRMS	ACD-14	ACD-14 TRMS	ACD-14FX	ACD-14 TRMS-FX	AC75B	ACD-15 TRMS-PRO
MSRP - List Price	\$89.95	\$119.95	\$99.95	\$139.95	\$99.95	\$139.95	\$129.95	\$149.95
CAT	CAT II 600V CAT III 300V	CAT II 600V CAT III 300V	CAT III 600V	CAT III 600V	CAT III 600V	CAT III 600V	CAT III 600V	CAT III 600V
Safety Listing	UL	UL	UL	UL	UL	UL	CSA	UL
TRMS	-	✓	-	✓	-	✓	-	✓
AC Current	400A		400A		400A		600A	2000A
AC Voltage	600V		600V		600V		750V	600V
DC Voltage	600V		600V		600V		1000V	600V
AC/DC Microamps	-		✓		✓		✓	-

Resistance	✓	✓	✓	✓	✓
Continuity Buzzer	✓	✓	✓	✓	✓
Capacitance	✓	✓	✓	✓	✓
Frequency Measurement	✓	✓	✓	-	✓
Temperature	-	✓	✓	✓	-
Diode test	✓	✓	✓	✓	✓
Data Hold	✓	✓	✓	✓	✓
Max/Peak	✓	✓	✓	-	-
Dual Display	-	✓	✓	-	-
Auto Ranging	✓	✓	✓	✓	✓
Auto Power Off	✓	✓	✓	✓	✓
Relative Zero	✓	-	-	-	-
Non-Contact Voltage	-	-	-	-	✓
Auto Vols/Resistance	-	-	-	-	✓
Back Light	-	-	-	✓	✓

Please return your affected ACD-10 and/or ACD-14 Digital Clamp Meter(s) as soon as possible, **even if you have not experienced problems**. If you are not the primary user of an ACD-10 or ACD-14, please pass this notice along to the appropriate people within your organization.

We recognize that recalls inconvenience our customers and we are committed to providing you with an alternate product with minimal disruption for you. If you have any additional questions about this recall, **please call 1-800-350-8661**.

Sincerely,
Jonathan Morrow
Amprobe Business Unit Director