



November, 2009

Dear Amprobe Distributor:

Amprobe is voluntarily recalling: TIC 300HV and TIC 300CC AC Voltage Detectors also called "TIC Tracers" that were manufactured between September 11, 2009 and October 27, 2009 with serial numbers between 1071 0001 and 1118 9999

We identified that you haven't received any recalled products in our shipments, however we wanted to communicate information about the recall for your reference.

Amprobe has resolved the issue and TIC tracers are now shipping free of the defect. Please note that only products with the above serial numbers are being recalled. All other TIC tracer products are safe to use and are not being recalled.

Description of the Problem

Through quality assurance tests, we have discovered a potential short circuit connection on the circuit board. This may lead to inaccurate voltage readings including a low or no voltage reading on a circuit energized with a hazardous voltage. We have remedied the problem. Replacement products are currently shipping and affected testers can be quickly replaced.

If your customers contact you about the recall, you can return affected product on their behalf at no cost to you. Return inventory for credit - fax the list of inventory of the recalled products to:

Fax: 425 446 5844

Amprobe will fax back the form containing the return material authorization (RMA) number; shipping instructions and UPS account number you can use for free freight at no cost to you.

Recall Instructions for End Users

End Customers can return the recalled product directly to Amprobe for replacement. End Users need to provide their contact information on the Amprobe website:

www.amprobe.com/ticrecall

-OR-

by calling **877-334-5953**

At Amprobe, we take pride in the fact that Amprobe electronic test tools stand for the highest levels of product safety and quality. We recognize that a recall inconveniences our customers and we are committed to replacement products with minimal disruption for them. Please communicate the content of this letter within your company as appropriate and branch locations if applicable. If you have any additional questions, please call **(877) AMPROBE** (only for Distributors). Please refer End Users to Amprobe website www.amprobe.com/ticrecall or to the dedicated recall number **877-334-5953**.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Bras", enclosed in a thin black rectangular border.

Jarek Bras
Business Unit Manager, Amprobe